

**DRAFT WRTA Paratransit Survey**

We would like you to take a few minutes to rate your paratransit experience. By helping us to understand more about your needs, we will be able to better serve you.

1. How many one-way trips do you make using the paratransit service (vans or sedans) each month?

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- |  | Yes | Sometimes | No |
|--|-----|-----------|----|
| 3. Are you pleased with the service overall?               |     |           |    |
| 4. Are the people helpful when you call to request a trip? |     |           |    |
| 5. Do you get a call back the night before your trip?      |     |           |    |
| 6. Are the drivers courteous when you get picked up?       |     |           |    |
| 7. Are your pickups prompt?                                |     |           |    |

Thank you.